

A photograph of a large industrial warehouse. The floor is made of large concrete slabs. In the foreground, there are several pallets stacked with cardboard boxes. In the background, there are tall, blue metal shelving units (pallet racks) filled with stacks of cardboard boxes. The ceiling is high and has a complex structure of steel beams and lights.

# Logistics Pricing Guide (Rate Card)

Prepared by:  
HermesLines (HL)

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# Fulfillment Rates

## Fulfillment and Packaging Fees "OrderFlow Fulfillment"

Please note that "packaging" refers specifically to the packaging used for shipping and delivery.

Weight Tier	Per Order, Excluding Packaging Fee	Per Order, Including Packaging Fee
0.5 kg or less <i>1 lb 1 oz or less</i>	\$0.95	\$1.45
0.5 kg - 1 kg <i>1 lb 2 oz – 2 lb 3 oz</i>	\$0.97	\$1.55
1 kg - 2 kg <i>2 lb 4 oz – 4 lb 6 oz</i>	\$1.15	\$1.65
2 kg - 5 kg <i>4 lb 7 oz – 11 lb</i>	\$1.45	\$1.95
5 kg - 10 kg <i>11 lb 1 oz – 22 lb</i>	\$1.95	\$2.65
10 kg - 15 kg <i>22 lb 1 oz – 33 lb 1 oz</i>	\$3.95	\$6.45
15 kg - 30 kg <i>33 lb 2 oz – 66 lb 2 oz</i>	\$6.95	\$9.75
Custom Weight	Contact for Quote	Contact for Quote



# Fulfillment Rates

## Order Picking Fees "OrderFlow Fulfillment"

**Please note:** Every order includes 5 free picks. The pick fee applies only to additional units beyond the first 5.

Weight Tier	Per Order, Pick Fee (After 5 Units, Per Extra Unit)
0.5 kg or less <i>1 lb 1 oz or less</i>	\$0.10
0.5 kg - 1 kg <i>1 lb 2 oz – 2 lb 3 oz</i>	\$0.10
1 kg - 2 kg <i>2 lb 4 oz – 4 lb 6 oz</i>	\$0.20
2 kg - 5 kg <i>4 lb 7 oz – 11 lb</i>	\$0.30
5 kg - 10 kg <i>11 lb 1 oz – 22 lb</i>	\$0.60
10 kg - 15 kg <i>22 lb 1 oz – 33 lb 1 oz</i>	\$1.00
15 kg - 30 kg <i>33 lb 2 oz – 66 lb 2 oz</i>	\$1.80
Custom Weight	Contact for Quote



# Fulfillment Rates

## Return Fees "OrderFlow Fulfillment"

**Please note:** The return fee is based solely on the weight of the returning order, not the number of units in it.

Weight Tier	Applicable Charge per Returned Order
For returned orders weighing less than 10 kg <i>22 lbs</i>	\$0.95
For returned orders weighing between 10 kg - 15 kg <i>22 lbs - 33 lbs</i>	\$3.95
For returned orders weighing between 15 kg - 30 kg <i>33 lbs - 66 lbs</i>	\$6.95
Custom Weight	Contact for Quote



# Inbound and Storage Rates

## Inbound and Storage Fees "Storage Facility"

**Please note** that the pricing is based on a monthly fee per pallet. However, if the quantity of products on the pallet is reduced by half at any point, you will only be charged 50 percent of the pallet's monthly fee. **Please note** that there is a minimum storage fee of 1 pallet per month, regardless of whether the pallet is fully filled.

Storage Quantity	Monthly Fee per Pallet	One-Time Receiving & QA Fee per Pallet
Less than One Pallet Quantities	= (% of Full Pallet Cubic Area) * \$15.99	= (% of Full Pallet Cubic Area * \$7.00) + \$3.00
1 Pallet	\$15.99	\$7.00 + \$3.00
2 Pallets	\$15.14	\$6.65 + \$3.00
3-6 Pallets	\$14.67	\$6.44 + \$3.00
7-8 Pallets	\$14.36	\$6.30 + \$2.50
9-14 Pallets	\$13.72	\$4.55 + \$2.00
15+ Pallets	\$12.76	\$4.16 + \$1.00
Custom Amount or Container(s)	Contact for Quote	Contact for Quote



# Inbound and Storage Rates

## Carton Receiving Fees

**Please note** that for clients who consistently ship carton packages to the facility, a receiving fee applies. This fee specifically covers the replenishment of inventory in existing storage, as opposed to receiving full pallet deliveries, which incur separate fees.

Weight Tier	Applicable Charge per Carton Received
For cartons weighing less than 10 kg <i>22 lbs</i>	\$0.95
For cartons weighing between 10 kg - 15 kg <i>22 lbs - 33 lbs</i>	\$2.45
For cartons weighing between 15 kg - 30 kg <i>33 lbs - 66 lbs</i>	\$5.95
Custom Amount or Container(s)	Contact for Quote



# Extra Services

## Extra Service Fee

**Please note** that this fee applies to additional or premium services that fall outside the standard services and pricing listed above. This may include product photoshoots, special packaging requirements, and other custom requests.

Service Description	Pricing per Hour
Extra Labour Work	\$60
Product Photoshoots	\$60
Special Packaging Requirements	\$60
Urgent Order Handling	\$60
Kitting & Assembly	\$60



# FBA/LTL Rates

## FBA/LTL (Less Than Truckload) "Amazon Prep"

**Please note** that shipping costs from our warehouse to Amazon are not included in the service price.

FBA/LTL Quantity	Full Prep per Pallet
1 Pallet	\$79.95
2 Pallets	\$71.55
3-6 Pallets	\$59.96
7-8 Pallets	\$55.97
9-14 Pallets	\$51.97
15-24 Pallets	\$47.97
Custom Amount or Container(s)	Contact for Quote

HL offers a specialized service that facilitates the movement of products from foreign sellers to Amazon warehouses. While we don't directly transfer the products, we provide essential support, including quality assurance (QA), coordinating with reliable couriers, and ensuring proper handling for safe delivery. We offer two options: (1) Storing products, performing QA, and coordinating shipping. (2) Receiving shipments directly from overseas manufacturers, performing QA, and managing rerouting to Amazon via selected couriers.





# FBA/LTP Rates

## FBA/LTP (Less Than a Pallet) "Amazon Prep"

Please note that shipping costs from our warehouse to Amazon are not included in the service price.

Weight Tier of Carton LTP	Carton Build (Per Pick & Unit)	Label-Only Carton (Per Shipment)
0.5 kg or less <i>1 lb 1 oz or less</i>	\$1.45 + \$0.10/unit	\$0.95
0.5 kg - 1 kg <i>1 lb 2 oz – 2 lb 3 oz</i>	\$1.47 + \$0.10/unit	\$0.97
1 kg - 2 kg <i>2 lb 4 oz – 4 lb 6 oz</i>	\$1.65 + \$0.20/unit	\$1.15
2 kg - 5 kg <i>4 lb 7 oz – 11 lb</i>	\$1.95 + \$0.30/unit	\$1.45
5 kg - 10 kg <i>11 lb 1 oz – 22 lb</i>	\$2.65 + \$0.60/unit	\$1.95
10 kg - 15 kg <i>22 lb 1 oz – 33 lb 1 oz</i>	\$6.45 + \$1.00/unit	\$3.95
15 kg - 30 kg <i>33 lb 2 oz – 66 lb 2 oz</i>	\$9.75 + \$1.80/unit	\$6.95

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# FBA/LTL/LTP: Included Services

## FBA/LTL/LTP "Amazon Prep"

**Please note** that shipping costs from our warehouse to Amazon are not included in the service price.

Service Description	Included in LTL (Pallet) and/or LTP Prep Service (Varies by Service)
Quality Check	Pallet & LTP
Shipping Labeling for Cartons	Pallet & LTP
Inventory Storage (Short-term / one (1) week)	Pallet & LTP
Carrier Pickup Preparation	Pallet & LTP
Carton Picking & Stacking (if needed)	Pallet & LTP
Handling Out	Pallet & LTP
Packing List Print & Inclusion (if needed)	Pallet & LTP
Stretch Wrap (If needed)	Pallet

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# FBA/LTL/LTP: Excluded Services

## FBA/LTL/LTP "Amazon Prep"

**Please note** that shipping costs from our warehouse to Amazon are not included in the service price.

Service Description	Pricing
FNSKU/SKU Labeling	\$0.08/label
Expedited Processing (For urgent requests)	\$50 + \$5 per pallet
Packing List Creation	\$60 an hour
Extra Packing List Print & Inclusion	\$0.35/print out

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