



# 2026 Rate Card (US)

**Prepared by:**  
Logilines LLC dba Hermeslines (HL)  
2026



# Order Fulfillment Rates

Weight Tier		Pick & Pack		
kg	lbs	Pre-packed	Your Packaging	Our Packaging
Up to 0.5 kg	Up to 1.1 lbs	\$0.99	\$1.45	\$1.57
0.51 - 1 kg	1.11 - 2.2 lbs	\$1.05	\$1.55	\$1.67
1.01 - 2 kg	2.21 - 4.4 lbs	\$1.15	\$1.65	\$1.78
2.01 - 5 kg	4.41 - 11 lbs	\$1.57	\$2.01	\$2.11
5.01 - 10 kg	11.01 - 22 lbs	\$2.11	\$2.71	\$2.86
10.01 - 15 kg	22.01 - 33 lbs	\$3.95	\$4.55	\$6.97
15.01 - 30 kg	33.01 - 66 lbs	\$6.95	\$7.55	\$10.53
Over 30 kg	Over 66 lbs	Contact for Quote	Contact for Quote	Contact for Quote

## Pre-packed (Ready-to-Ship)

Definition: For products received in shipping-ready packaging that requires no additional boxing or materials.

Process: We pick the item, apply the shipping label directly to your package, and hand it off to the carrier.

## Your Packaging (Branded)

Definition: For clients who provide their own branded boxes, mailers, or custom packaging materials.

Process: We pick the item, pack it using your supplied materials, apply the label, and hand it off to the carrier.

## Our Packaging (Standard)

Definition: For clients who prefer to use our standard inventory of mailers, padded envelopes, and certain boxes.

Process: We pick the item, pack it using our standard packaging materials, apply the label, and hand it off to the carrier.

## Custom Orders

Definition: For items requiring special handling, fragile care, or unique dimensions.

Process: Please contact our [sales team](#) for a personalized quote tailored to your specific business requirements.



# Multi-Item Order: Picking Fee Rates

The fees below apply to the second item and every subsequent item within the same order. The first item pick is already included in your base Pick & Pack rate.

**How the fee is determined:** To keep billing simple, the fee is based on the average item weight (Total Package Weight ÷ Total Number of Items).

Weight Tier		Picking Fee
kg	lbs	Per Item
Up to 0.5 kg	Up to 1.1 lbs	\$0.10
0.51 - 1 kg	1.11 - 2.2 lbs	\$0.14
1.01 - 2 kg	2.21 - 4.4 lbs	\$0.21
2.01 - 5 kg	4.41 - 11 lbs	\$0.31
5.01 - 10 kg	11.01 - 22 lbs	\$0.64
10.01 - 15 kg	22.01 - 33 lbs	\$1.07
15.01 - 30 kg	33.01 - 66 lbs	\$1.92
Over 30 kg	Over 66 lbs	Contact for Quote

## Calculation Example

If an order contains **6 items** with a total package weight of 7 lbs:

1. Calculate Average Weight:  $7 \text{ lbs} \div 6 \text{ items} = 1.16 \text{ lbs per item}$ .
2. Identify Tier: 1.16 lbs falls into the \$0.14 tier.
3. Apply Fees:
  - Item 1: Included in Base Pick & Pack Rate (\$0.00).
  - Items 2-6:  $5 \text{ additional units} \times \$0.14 = \$0.70$ .
4. Total Additional Picking Fee: \$0.70 (plus base rate).

## Marketing & Promotional Inserts

Any non-inventory additions (such as thank-you notes, flyers, or stickers) are billed at a flat rate of **\$0.17 per insert**. These items do not count toward the "Average Item Weight" calculation used for standard products.



# Return Processing Rates

Managing customer returns is a critical part of the post-purchase experience. Our fee covers the labor involved in receiving, inspecting, and processing.

The fee is based on the total incoming weight of the returned package, regardless of the number of individual items inside.

Weight Tier		Return Processing Fee
kg	lbs	Fee Per Incoming Return
Up to 5 kg	Up to 11 lbs	\$0.99
5.01 - 10 kg	11.01 - 22 lbs	\$2.05
10.01 - 15 kg	22.01 - 33 lbs	\$3.95
15.01 - 30 kg	33.01 - 66 lbs	\$6.95
Over 30 kg	Over 66 lbs	Contact for Quote

## What's Included in the Fee?

Our standard return process covers three core actions for the single flat fee listed above:

- Receiving: Accepting the returned package from the carrier.
- Inspection: Opening the package and visually inspecting the item(s) to verify its condition.
- Reporting: Logging the receipt of the SKU and a basic visual condition assessment (e.g., "Unopened" or "Damaged") in our system. Detailed functional testing, component verification, or "deep-dive" audits are not included and are billed as Extra Labor.

## Restock Fee

If your item needs to be restocked (placed back into active inventory), a separate Restock Fee of **\$0.20** per item is charged.



# Storage Rates

The monthly storage fee is based on the number of standard pallets utilized.

A standard pallet has a maximum usable dimensions of 120 cm x 100 cm x 160 cm (or approximately 47.2 in x 39.4 in x 63.0 in.).

- Any inventory exceeding these dimensions will be charged for a second full pallet. We do not charge pro-rata fees for partial overages.
- All stored inventory is subject to a minimum monthly storage fee equal to that of one standard pallet

Storage Quantity	Monthly Fee per Pallet
1 Pallet	\$15.99
2 Pallets	\$15.44
3-6 Pallets	\$14.96
7-8 Pallets	\$14.65
9-14 Pallets	\$14.11
15+ Pallets	\$13.01
Custom Amount or Container(s)	Contact for Quote

The rates above are based on the total pallet volume stored at our facility. The billing tier will adjust as your inventory levels fluctuate due to outgoing shipments or incoming stock.



# Inbound Rates

Our receiving fees are structured based on the type and weight of the incoming unit.

## 1. Flat Fee Receiving (Per Pallet)

Volume	Fee per Incoming Pallet
Pallet	\$10
Custom Amount or Container(s)	Contact for Quote

## 2. Weight-Based Receiving (Per Carton)

Weight Tier		Fee Per Carton
kg	lb	
Up to 5 kg	Up to 11 lbs	\$0.99
5.01 - 10 kg	11.01 - 22 lbs	\$2.05
10.01 - 15 kg	22.01 - 33 lbs	\$3.95
15.01 - 30 kg	33.01 - 66 lbs	\$6.95
Over 30 kg	Over 66 lbs	Contact for Quote

### Inbound Receiving Terms

Inbound fees are applied based on the unit type received. Shipments are billed either as full pallets (Flat Fee) or individual cartons (Weight-Based).

### Missing Packing List Fee

If a packing list is not provided prior to or upon arrival, receiving will be billed as additional labor at our hourly rate of \$60/hr. This same hourly rate applies if master cartons are not labeled with, at minimum, the SKU number and brand name.

### Manual Unit Count Request Fee

For all incoming shipments, Hermesline records quantities based solely on the Client's provided packing list (Received as 'Said to Contain'). While we may perform random weight-based spot checks, these do not constitute a verified unit count. Requests for a full manual piece-count to verify inventory accuracy upon receipt are optional and billed at our hourly rate of \$60/hr with a 1-hour minimum.



# FBA and B2B Preparation Rates

Our Prep Services ensure your inventory meets the strict compliance standards for Amazon FBA and B2B retailers.

## 1. Preparation Labor Rate

Service Description	Pricing
General Prep & Labor	\$60/hr

This hourly rate covers all labor required for inventory preparation, including:

- Quality checks and FNSKU/SKU labeling
- Shipping label application (cartons or pallets)
- Carton building and pallet stacking
- Packing list creation, inclusion, and stretch wrapping
- Any other specific processing requirements for FBA/B2B shipment

## 2. Additional Materials (If Required)

Service Description	Pricing
New Pallet	\$10 per pallet
Stretch Wrap	\$5 per pallet

While we aim for industry-standard prep guidelines, specific requirements vary by client and destination. It is the client's responsibility to provide current and accurate prep guidelines for every shipment.



# Extra Services

All services listed below are billed at a flat rate of \$60 per hour, prorated to the minute for administrative or minor tasks.

Service Description	Details
Special Projects / Extra Labor	Any manual labor or administrative work not covered by standard services.
Product Photoshoots	Product photography for web or marketing use.
Custom Packaging Requirements	Time spent sourcing, testing, or setting up client-provided custom materials.
Kitting & Assembly	Combining multiple SKUs or components into a new, single finished unit.
Relabeling / Repackaging	Applying new barcode labels or SKU stickers, or transferring items to new outer packaging.
Inventory Auditing	Comprehensive item-by-item counts or detailed physical inventory reconciliations.

HermesLines reserves the right to categorize any non-standard task as an "Extra Service."